

**Corrections:**

**Ledolter, J. and Swersey, A.J.: Testing 1 – 2 – 3: Experimental Design with Applications in Marketing and Service Operations, Stanford University Press, 2007**

**Page 12, line 10:** It should be  $P[Y = 2] = \frac{10!}{2!8!}(0.1)^2(0.9)^8 = 0.1937$

**Page 30, line 15:** It should be  $H_1 : \pi < 0.30$

**Page 60, Table 3.9:** It should be

Line 5:            May-July 72    A   B   C   D

Line 8:            Feb – Apr 73    D   C   B   A

**Page 78:** Replace last sentence before Interpretation of Results as follows:

Effects larger than 2.306 in absolute value are considered significant.

with

Effects with t-ratios larger than 2.306 in absolute value are considered significant.

**Page 138, line 5:** Replace  $\bar{p} = 0.00184$  with  $\bar{p} = 0.0184$

**Page 138, line 7:**

Replace

$$\text{standard error(effect)} = \sqrt{\frac{4(0.00184)(1-0.00184)}{16,000}} = 0.000678 \text{ or } 0.068\%.$$

with

$$\text{standard error(effect)} = \sqrt{\frac{4(0.0184)(1-0.0184)}{16,000}} = 0.002125 \text{ or } 0.2125\%.$$

**Page 138, lines 8 and 9:** It should be:

At the 5% significance level, an estimated effect is significant if its absolute value is greater than  $0.2125(1.96) = 0.416\%$ .

[Interpretation of estimated effects needs to be changed accordingly].

**Page 139:** Replace

5.11 NOBODY ASKED US, BUT ...

with

5.9 NOBODY ASKED US, BUT ...